

## Assessment at Jammu & Kashmir

On 22nd Nov 2019, IRIS Corporate Solutions Private Limited got an opportunity from the Tourism and Hospitality Sector Skill Council to assess 23 nos. of Participants in Job Role of Food & Beverages Services - Steward at Kashmir location under the PMKVY 2 scheme. This was the first assessment conducted by IRIS-Corp in Jammu & Kashmir post it becoming Union Territory in Oct 2019.

Since IRIS-Corp have a hand full experience in dealing with the challenges of internet connectivity in locations like Jammu & Kashmir, therefore, to cope up with such situations IRIS-Corp provides Offline-Tab based Assessment Services. Wherein IRIS-Corp synchronizes the assessment on tablets and enables the field assessors to conduct the assessment on those Tablets without internet connectivity and field assessors can synchronize back the assessment once reaching the network area.

In order to conduct these assessments, IRIS-Corp had assigned the batch to Mr. Bharat Kumar Sharma, B.SC in Hotel Management. He is a resident of Jammu location and is associated with IRIS-Corp since 2018. Mr. Sharma had tracked the assessment center on Google Maps three days prior to the assessment date and then traveled 350 km to reach assessment Location from his base location. He started his journey one day prior to the assessment date i.e on 21st Nov 2019. However, when Mr. Bharat reached Kashmir and was 50 km away from the assessment location he found local administrative restrictions with minimal excess of public transport and movement facility of citizens from that location to any other location were restricted. At that time Mr. Sharma got stuck and asked for help from IRIS-Corp SPOC, then IRIS-Corp SPOC contacted the Training Provider in order to help Mr. Sharma. The Training provider was also not aware of the administrative restrictions and all participants were already waiting at the assessment center for the Field Assessor. On being informed by IRIS-Corp SPOC, the Training Provider had taken immediate action and send his representative to help our field assessor to reach the assessment center. After 2 hours our Field Assessor was finally able to reach the training center with a training center representative.

Meanwhile, the Training Provider had also managed to keep all the Participants safe at the center. On Arrival at the Assessment Center, Field Assessor conducted the assessment of the Participants on an offline-Tablet based assessment Mode.

The Participants were very determined towards their goals and had adjusted with the field Assessor and Training Provider in every possible manner. The Parents of the participants also contributed as they had allowed their wards to continue attending the assessment at the assessment center during this critical situation and allowing their wards to build their careers.

Implacable ground support was extended by the VTP prior, during and post the assessment stages. Training Provider has taken the responsibilities of dropping each candidate home safely. Our field assessor left the place post completion of the administration and assessment documentations. Even after facing so many challenges, IRIS-Corp still managed to successfully upload the result of Assessment within the TAT of 72 hours with the help of our Field Assessor. IRIS-Corp is proud of Mr. Sharma's determination and giving back to the Tourism and Hospitality industry from which he has learned and earned by assessing the participants in the same domain.

Here are few pics of the assessment.



**Group Photograph**



**Candidate Attending Practical Assessment**





**Participants attending Theory Assessment**



**Candidate attending VIVA Assessment**